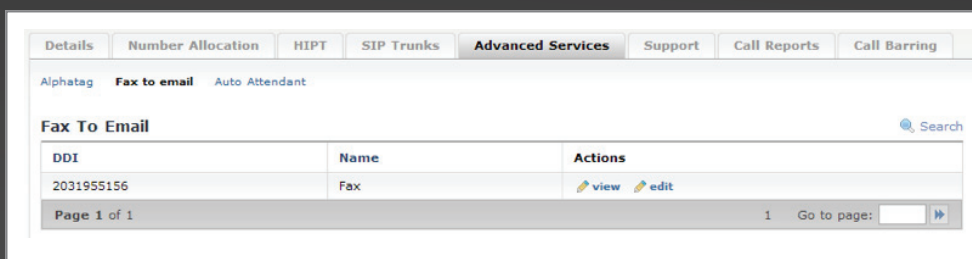## Fax to Email

HOW IT WORKS

- Inbound faxes sent to at most 5 emails address
- Outbound emails sent to send@fax.hostedipt.co.uk for fax sending

STEPS TO CONFIGURATION

The Fax to Email service is managed from within the Diva management interface.

1. After logging into Diva, find the relevant customer.
2. Click on the "Advanced Services tab", and select the "Fax to Email" sub tab.
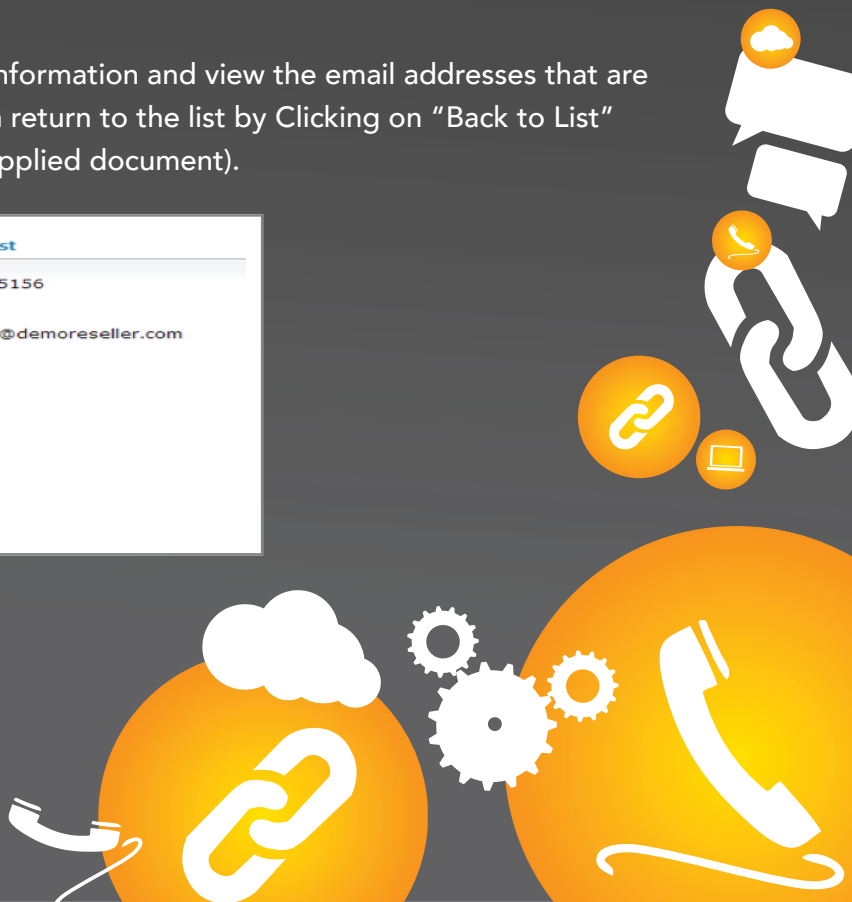

A list of all the configured Fax to Emails under that account will be displayed and ordered by the DDI to which it is associated.

3. Click on 'View' to access more information and view the email addresses that are associated to the account. You can return to the list by Clicking on "Back to List" at the to (text ends here on the supplied document).

TFMNETWORKS
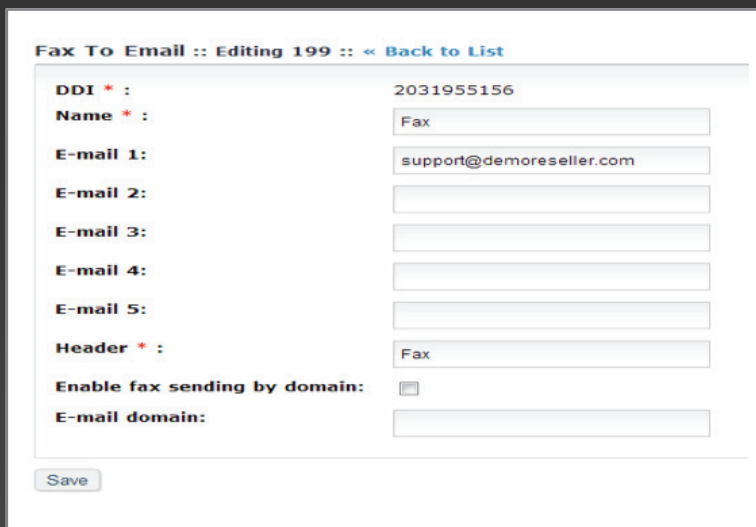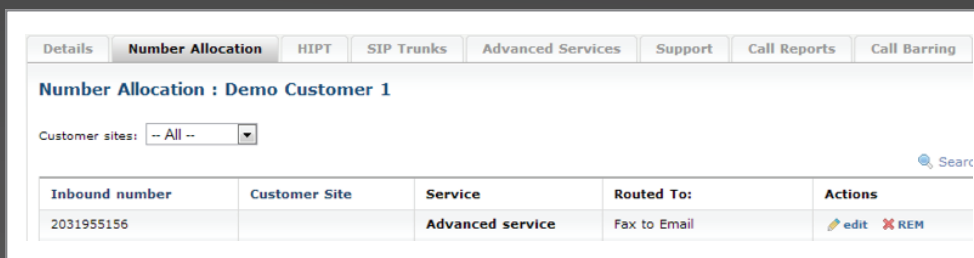
4. If you click on 'Edit you can add and remove I addresses as well as configure the domain accounts. Changes are saved at the bottom.

Fax To Email :: Editing 199 :: « Back to List

DDI * :	2031955156
Name * :	Fax
E-mail 1:	support@demoreseller.com
E-mail 2:	
E-mail 3:	
E-mail 4:	
E-mail 5:	
Header * :	Fax
Enable fax sending by domain:	☐
E-mail domain:	

Save

5. Under the 'Number Allocation' tab, you need to make sure that the DDI is successfully pointed to the Fax to Email service. If not, edit the DDI and you can point the number to the advanced services -> Fax to Email Service.

| Details | **Number Allocation** | HIPT | SIP Trunks | Advanced Services | Support | Call Reports | Call Barring |

Number Allocation : Demo Customer 1

Customer sites: -- All --

🔍 Searc

Inbound number	Customer Site	Service	Routed To:	Actions
2031955156		Advanced service	Fax to Email	✏ edit ✖ REM

6. INBOUND: Once this is in place, faxes can be sent to the DDI and emails will be sent to the relevant email address.

7. OUTBOUND: Once the email have been successfully added to the account, emails can be sent out from these authorised emails addresses to send@fax.hostedipt.co.uk.

Please be aware that for outbound faxes only PDF and MS Word Docs (.doc, not .docx) are currently supported.

USER GUIDE

TFMNETWORKS

Fax to Email

ABOUT TFM

TFM is a market leading, business only, Telecom Provider, which offers a complete range of business only services from traditional telephone lines and mobiles, right through to integrated IT communication solutions, voice and data networks, and access technologies including ADSL, FTTC, Leased Lines, EFM Circuits Ethernet over fibre and 3G.

CONTACT TFM

Email:	sales@tfmnetworks.com
Call:	0845 434 8439
Visit:	www.tfmnetworks.com

WHY TFM?

There are a number of reasons why you should choose TFM:

Extensive range of products and services:

- We're not just about networks, we can also supply voice, mobility, hosting and application services acting as the single point of responsibility and ownership for your complete IT solution.

Comprehensive support:

- Flexible service bundles that you choose across VIP sites and critical time of the week, month or year depending on the SLAs you sign up to.

Proven credibility – TFM were the first...

- Company in the UK to deploy an IP VPN in 1999 and the first UK based MPLS VPN ever in 2000.

- UK provider to successfully deploy a dual-DSL solution using different providers in 2008.

- Company anywhere in the world to install a QoS enabled MPLS IP VPN over ADSL, fundamentally reducing business network costs while enabling the delivery of multiple applications over a single IP network connection.

- Our success continues to be driven by finding new and innovative ways to drive benefits from the ever increasing pace of technology change, looking at the whole problem, but not losing sight of the need for single point services and solutions tailored to your requirements.